

Ref No: 77/APWASI/South/24-25

# **RFP for Consultancy Services-WWF** Pakistan

## Subject:

## Hiring of Consultancy Firm/ Individual Consultants for Providing Training to Empower Parents/Guardians of Persons with Disabilities (PWDs) for Enhanced Support and Inclusion

### Application Submission:

Interested consultants should submit the Proposal on the Application Form Available Online or can access through the following Link:

https://forms.gle/HD8x6J1EoQUyByXx6

## RFP – Consultancy Services

### CONTENT

1)	Introduction & Background	3
2)	General Conditions	3
3)	Purpose of Consultancy	4
4)	Deliverables	4
5)	Project/Assignment Timelines	5
6)	Requirements	5
7)	Correspondence and Submission of Proposal	5
8)	Format of Proposal	6
9)	Financial Proposal	6
10)	Evaluation Process	6
11)	Documentation and Confidentiality	7
12)	Budget	

7

#### 1) INTRODUCTION & BACKGROUND

Contract type:

Consultancy and Services

This document outlines the terms of reference (TOR) for the hiring of consultant/s (hereinafter referred to as the consultant) by WWF Pakistan, hereinafter referred to as the Employer. The consultant is being hired to conduct a training session aimed at empowering parents/guardians of persons with disabilities (PWDs) to provide enhanced support and promote inclusion under the gender equality disability and social inclusion (GEDSI) component of Australia-Pakistan Water Security Initiative (APWASI).

APWASI is a four year (2021-2025) Australian Aid funded project working in two marginalised communities Farash Town Islamabad and James Town Rawalpindi that aims to strengthen cooperation between Australia and Pakistan on urban water resources management. WWF-Pakistan is the main implementing partner of the project and other collaborating partners are the International Water Management Institute (IWMI) and Hydrology and Risk Consulting (HARC).

Pakistan is one of the most vulnerable countries due to climate change. Water resources of Pakistan have been subjected to instabilities due to unpredictable rains, snowfalls, droughts and other changes in weather patterns. Contextually, APWASI aims at drawing on a broad range of Australian good practices on Water Sensitive Urban Design (WSUD)/ Water Sensitive Cities approach (WSCs) for Pakistan. WSCs is a nature-based approach that focuses on holistic management of the integrated water cycle in order to make cities liveable, resilient, sustainable, and productive.

In particular, the project aims to; (a) Improve access to safe water and sanitation services for two disadvantaged communities in the twin cities of Islamabad and Rawalpindi, (b) Ensure community resilience to climate change and other water related shocks, and (c) Build capacity of key stakeholders about the water use and conservation.

APWASI is a people-centered and people-powered project committed to inclusion. It ensures that no community member is left behind, particularly marginalized groups such as women, children, persons with disabilities (PWDs), minorities, and transgender individuals. Recognizing the critical role of parents/guardians and caregivers in shaping the emotional, social, and developmental outcomes of PWDs, WWF-Pakistan aims to build their capacity through targeted training. Through these efforts, WWF-Pakistan seeks to foster resilient and equitable communities by ensuring meaningful inclusion and support for all.

#### 2) GENERAL CONDITIONS

- 1) The WWF-PAKISTAN reserves the right to reject or accept any proposal. The WWF-PAKISTAN reserves the right to proceed with the implementation of any Service, in whole or in part, as described in the Proposal.
- 2) The WWF-PAKISTAN reserves the right to engage in discussions with any BIDDER to clarify responses or discuss certain issues with regards to the proposal or services requested. The WWF-PAKISTAN has no obligation to notify the other BIDDERS of the discussions, clarifications, or other information provided by a BIDDER. Any additional information required for preparation of the BID shall be distributed to all participants at the same time.
- 3) The WWF-PAKISTAN reserves the right to award the proposal based on experience, qualification, completion date, service cost and other criteria, and not necessarily the lowest cost.
- 4) Based on the RFP BID the WWF-PAKISTAN is entitled to change/replace or omit any clause/part of the preliminary defined scope of services of the proposal. The WWF-PAKISTAN shall conduct negotiations with WWF to achieve full compliance to the requirements.
- 5) The WWF-PAKISTAN reserves the right in the event the successful CONSULTANT fails to comply with the terms and conditions as listed, to cancel this contract and award it to another CONSULTANT without penalty or action against the WWF-PAKISTAN. The RFP does not constitute an agreement or order.
- 6) The RFP is not a binding agreement between the parties, submission of a proposal or response by a proponent is voluntary.

7) By submitting a bid, the BIDDER is deemed to have acknowledged all of the undertakings, specifications, terms and conditions, WWF Fraud and Corruption Prevention and Investigation Policy (Annex 2) contained in the RFP, and to be bound by them if the BID is accepted. All expenses incurred by the Bidder in connection with the preparation of its proposal are to be borne by the RFP participant, and the WWF-PAKISTAN shall not incur any obligation whatsoever toward the Bidder regardless of whether such bid is accepted or rejected.

#### 3) PURPOSE OF CONSULTANCY

The purpose of this consultancy is to design and conduct a training for parents/guardians of PWDs in Farash Town, Islamabad and JamesTown, Rawalpindi. The consultant shall provide training in both towns respectively in a two-day time period as per requirement. This training will enhance their understanding of inclusive practices, emotional support, and strategies for enabling persons with disabilities (PWDs) to become active community members.

#### 4) DELIVERABLES

The consultant(s) is expected to perform the following tasks and submit the following deliverables as per the timelines mentioned in clause 5 of this RFP:

#### 1. Development of Training Module

Develop a detailed training module covering, but not limited to, the following key areas:

- To inform parents/Guardians of PWDs about emotional independence, confidence, parent child relationship, managing stigma and advocating for inclusion within communities.
- Emergency response and First Aid training in any emergency situations.
- How to ensure inclusive WASH related infrastructure at household level.
- To aware PWDs/guardians about inclusive APWASI interventions, such as ramps, railings, and signboards, to ensure accessibility .
- Significance of WASH for PWDs.
- o Opportunities for the empowerment and inclusion of PWDs

#### 2. Training Session

- Provision of training / awareness material (for example pamphlets regarding First Aid, WASH related infrastructures, and any relevant information to parents/guardians).
- To conduct a hands-on training session for parents/guardians ensuring interactive and engaging learning experience.
- Explore the barriers to inclusion of PWDs

#### 3. Training Report

• To provide actionable recommendations for long-term support and follow-up mechanisms to empower parents/guardians and caregivers of PWDs in terms of urban water management.

#### Note:

- a) Venue, transportation (of community members) and logistics will be managed by WWF-Pakistan.
- b) Capture high-quality photographs and videos during training sessions, documenting key moments and outcomes. Ensure branding and consent forms for all media are in place.
- c) Consultants will share awareness materials with PWDs and their parents / guardians (if relevant) during the training.

#### **Final Deliverables:**

- 1. Detailed training module (training agenda, presentation, awareness material, videos, activities, etc) in soft form
- 2. Conduct a hands-on training session
- 3. Training report detailing outcomes, feedback, and recommendations

#### 5) PROJECT/ ASSIGNMENT TIMELINE

The assignment must be completed as per the following timelines:

Month	Training module	Training session	Training report
Week 1			
Week 2			
Week 3			
Week 4			

The interested consultant(s) should meet the following criteria:

#### 6) REQUIREMENTS

The interested consultant(s) should meet the following criteria:

Minimum requirements:

- **Education:** The consultant should at least have a Bachelor's Degree in Gender studies, Human Rights, Development studies, or any other related field.
- Experience: A consultancy firm/ consultants should have a minimum five years or more experience in designing and conducting awareness sessions and training for PWDs. Must be familiar with challenges faced by PWDs and their families in marginalized communities.
- **Certifications**: The consultant should have at least two to three certifications of training.
- Skills/ language:
  - Sound grip and knowledge of sign language.
  - Good local knowledge of regions in Pakistan and proficiency in English, Urdu, Pashto and Punjabi.
  - Strong communication and interpersonal skills, with the ability to adapt content to the target audience.
  - Availability of assistive technology will be an added advantage.
  - Strong advocacy skills

#### 7) CORRESPONDENCE & SUBMISSION OF PROPOSAL

1. Application Submission:

Interested consultants should submit the Proposal on the Application Form Available Online or can access through the following Link:

#### https://forms.gle/HD8x6J1EoQUyByXx6

- 2. If Any <u>Queries</u> may send through Email by attention to the Following:
  - To: Faiza khan (<u>fakhan@wwf.org.pk</u>)

**Cc:** Muzzammil Ahmed (<u>mahmed@wwf.org.pk</u>)

The RFP submission deadline mentioned on WWF-Website.

**3.** Any information and responses to enquiries will be made in writing and distributed by email to all proponents. Enquiries after the foregoing deadline will not receive a response.

#### 8) FORMAT OF THE PROPOSAL

The BID submitted by the participant must be structured as per the below provided instructions

- 1) Application Form available at WWF-Website General information about the Bidder, covering qualification, experience and CV.
- 2) Experience:

a) **Description of the complete projects:** the list and general information about the complete projects, description of the role in the project, other accomplishments of the Consultant.

- 3) **Proposal outlining scope of consultancy service-** Description of scope and working process, stages, deliverables, exclusions, conditions, methodology
- 4) Provide list of already developed portals
- 5) Service Provision Timeline Provide Detailed Work Plan as per Deliverable and TORs.
- 6) **Financial Proposal-** the prices shall be provided in Pak Rs, the total price must be exclusive of all types of applicable taxes

#### Note:

Templates of all Information is provided on Application form available at WWF-Website. Any Additional Information related to the RFP can be attached along with application Form.

#### 9) FINANCIAL PROPOSAL

The proposed prices shall be provided in PKR, the prices shall be provided in Pak Rs, the total price must be exclusive of all types of applicable taxes.

The prices will include all the Travel, Boarding & Lodging and other expenses

**The Payment Term**: shall be defined by the contract to be concluded between WWF -Pakistan and the consultant.

#### 10) EVALUATION PROCESS

Applicant's proposal shall be evaluated based on Quality and Cost Based Selection (QCBS) method. Under QCBS both technical and financial proposals shall be evaluated as per following criteria against a maximum score of 100 points.

- a) Technical Proposal 70%
- b) Financial Proposal 30%

The following criteria shall be used as a basis for evaluation of technical proposals:

Qualifications (maximum 30 points)

- Experience relevant to the assignment (maximum 30 points)
- Adequacy of the proposed methodology and work plan (maximum 20 points)
- Skills & Competencies for the assignment (maximum 10 points)
- Prior experience with WWF-Pakistan (maximum 10 points)

Note: Late/ incomplete submissions will not be accepted. Only three (03) top-ranked firms will be included in the comparative process

#### 11) DOCUMENTATION AND CONFIDENTIALITY

All documents completed based on requirements of the present RFP shall be the property of the WWF-Pakistan, and shall not without the consent of the WWF-Pakistan be used, reproduced or made available to third parties beyond what is necessary in respect of the fulfilment of the Project. All documents issued and information given to the BIDDER shall be treated as confidential.

#### 12) BUDGET

Total Budget for this activity inclusive of all taxes and Out of Pocket expenses is Budget is **PKR 300,000.**